

**SOUTHERN ILLINOIS STORM SHELTERS,
INC.
OWNERS MANUAL
AND
WARRANTY INFORMATION**

VISIT US ONLINE AT www.sheltersonline.com

MODEL NUMBER: LS 20

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BASIC FEATURES AND OPERATION

YOUR SOUTHERN ILLINOIS STORM SHELTER IS EQUIPPED WITH SEVERAL STANDARD FEATURES.

LISTED BELOW ARE THE FEATURES AND THEIR USES.

1. SELF RISING ACTUATED DOOR- Firmly grab handle on front of door and lift straight up. When inside unit, pull door closed and pull lever towards you, the three point lock is in place and door is now secure.
2. HANDRAIL- Used to help you safely enter and exit shelter.
3. FIBERGLASS STEPS- This method was chosen over the common ladder approach for easier entry.
4. CARPET- Enhances comfort and appearance of shelter.
5. NON-SKID- This non-slip surface is applied to the steps to provide you with a safe walking surface when entering and exiting the shelter.
6. AIR VENTS - Located in the upper part of the entryway, these vents allow for proper air ventilation and positive airflow.
7. SEATING FOR TWENTY – Molded in fiberglass seats will comfortably seat up to twenty adults.
8. Stainless Steel Hardware- Used so that shelter will maintain its structural integrity as well as appearance.
9. **SEVERE WEATHER CAN OCCUR ANYWHERE AT ANYTIME, THEREFORE SOUTHERN ILLINOIS STORM SHELTERS RECOMMENDS THE EVERY FAMILY WHO OWNS A SHELTER SHOULD ROUTINELY PRACTICE A HOME ESCAPE AND SHELTER ENTRY PLAN, SO THAT YOU AND YOUR FAMILY WILL HAVE ABILITY TO SAFELY EXIT YOUR HOME AND SEEK PROTECTION IN YOUR SHELTER.**

THANK YOU FOR CHOOSING A SOUTHERN ILLINOIS STORM SHELTER. YOUR SHELTER IS CONSTRUCTED OF FIBERGLASS, STAINLESS STEEL, AND COMPOSITE MATERIALS PROUDLY MADE IN THE U.S.A. TO PROVIDE YOU WITH A LIFETIME OF PROTECTION AND DURABILITY.

CARE AND USE

Now that your Southern Illinois Storm Shelter has been installed, we like to share a few tips for proper care.

YOUR SHELTER MAY SWEAT: Sweating may occur until the inside temperature balances with the temperature of the ground. The conditions for sweating are favorable. The interior finish is easy to clean with a damp cloth. Cleaning the inside of the shelter with a damp cloth followed by a dry cloth will reduce condensation. If your carpet becomes damp simply remove from shelter and place outside to dry. (This is an all weather carpet and moisture will not affect it.)

RUBBER DOOR SEAL: We recommend using a silicon spray lubricant on the seal about twice a year. This can be purchased at any auto parts store. This will prevent the seal from dry rotting and cracking.

MOWING AND WEEDEATING: Use caution when mowing and trimming around your shelter. Both can cause serious damage if you should come in contact with the shelter.

*******WARNING*******

You should never burn any type of fuel or oil lamp inside your shelter. For your best interest, you should never burn anything inside your shelter that might give off toxic fumes. You should also never have any type of solvents such as paint thinner, acetone, toluene etc. inside of the shelter. Never drive a vehicle or heavy equipment closer than 48 inches to the shelter after it has been installed. This will prevent any unnecessary damage.

SOUTHERN ILLINOIS STORM SHELTERS, INC.

Lifetime Limited Storm Shelter Warranty

Southern Illinois Storm Shelters, Inc. ("S.I.S.S.") warrants to the ORIGINAL RESIDENTIAL PURCHASER, this underground storm shelter, excluding all equipment

and accessories not manufactured by SISS to be free from defects and workmanship. This warranty applies to the shelter purchased new by the ORIGINAL RESIDENTIAL CUSTOMER and installed at the ORIGINAL RESIDENTIAL LOCATION and warranty may not be transferred to any other purchaser or location. This warranty is effective for a period of a lifetime from the date of original purchase. THIS WARRANTY IS EFFECTIVE ONLY IF THE WARRANTY CARD IS PROPERLY FILLED OUT AND RETURNED TO SISS WITHIN THIRTY (30) DAYS OF THE DATE OF PURCHASE. Within this period, the liability of SISS under this warranty shall be limited to repair or replacement of any defective work or material. Repair or replacement shall be performed by SISS or at the option of SISS by an authorized SISS dealer within a reasonable period of time. No less than thirty (30) but no more than (180) days. Transportation cost is the responsibility of the ORIGINAL RESIDENTIAL PURCHASER. All repair or replacement costs if not installed by an authorized (SISS) dealer are the sole responsibility of the ORIGINAL RESIDENTIAL PURCHASER. All repairs or replacements must be approved by SISS factory personnel. SISS shall be liable for no other damages or losses.

THIS LIMITED WARRANTY DOES NOT APPLY TO DEFECTS CAUSED BY:

- A. Accident, abuse, misuse, or negligence.
- B. Any addition to structure or any other structure members.

THIS LIMITED WARRANTY DOES NOT COVER:

- A. Normal maintenance services
- B. Exterior paint damage
- C. Gelcoat maintenance, fading, or chalking.
- D. Carpet, Non-Skid, handrails, Gas Struts, Hinges, Door Latches or other outside purchased items.
- E. Installation of shelter by someone other than an authorized SISS dealer.
- F. Modification of the shelter.
- G. Damage caused by improper installation or setup. (INSTALLATION SHOULD ONLY BE PERFORMED BY AN AUTHORIZED SISS DEALER)
- H. Any shelter installed under a foundation (shall be limited to repair only or replacement outside of foundation only)
- I. Installation of shelter by someone other than an authorized SISS dealer

A claim made under this warranty must be made by notifying SISS in writing. **All claims must be directed to SISS customer service department, 450 E Illinois Ave Benton, IL 62812.** All claims must include the name, address, telephone number of person making the claim.

No agent, dealer, salesman or other person is authorized to change or modify this express warranty, any implied warranty, or the terms thereof, and any such changes will not be recognized by or binding upon SISS. This warranty is EXCLUSIVE and there are no express warranties beyond those set forth in the warranty. TO THE EXTENT ALLOWED BY LAW, THE DURATION OF ANY WARRANTY IMPLIED BY LAW, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, APPLICABLE TO ANY SHELTER

IS LIMITED TO THE DURATION OF THE EXPRESS LIMITED STORM SHELTER WARRANTY.

SISS MAXIMUM LIABILITY, UNDER THIS WARRANTY, IN NEGLIGENCE OR OTHERWISE, IS LIMITED TO THE ORIGINAL PURCHASE PRICE OF THE STORM SHELTER. SISS IS NOT LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL, OR SPECIAL DAMAGES OF ANY NATURE ARISING FROM THE PURCHASE OR USE OF A SHELTER. NO CLAIM IN THE FORM OF A LAWSUIT OR OTHERWISE, WHICH ARISES OUT OF THE PURCHASE OR USE OF THIS SHELTER, MAY BE BROUGHT MORE THAN (180) DAYS AFTER THE DEFECT WHICH FORMS FOR THE BASIS FOR THE CLAIM HAS BEEN OR SHOULD HAVE BEEN DISCOVERED.

CUSTOMER SERVICE DEPARTMENT
450 E Illinois Ave
Benton, Il. 62812

Please fill out form completely and return within (30) days of purchase to:
SOUTHERN ILLINOIS STORM SHELTERS, INC.
450 E. Illinois Ave.
Benton, IL. 62812

MODEL# LS 20

DATE PURCHASED: _____

NAME: _____

ADDRESS: _____

CITY: _____ ST: _____ ZIP: _____

PURCHASED FROM:

DEALER NAME: _____

SIGNATURE: _____

Please take the time to fill out the survey below, your feedback is important to us. Thank you.

Using a number system with 1 being the worst and 5 being the best please rate the following:

1. Was your dealer/installer professional and courteous? ____
2. How would rate the installation of your new shelter? ____
3. Timeliness of delivery to order placement? ____
4. Cleanliness of installation and shelter? ____
5. Overall satisfaction with dealer/installer? ____
6. How would you rate the overall quality of your new shelter? ____
7. Overall satisfaction of shelter? ____
8. Recommend shelter to family and friends? ____
9. May we use you as a reference on our website? Yes____ No ____
10. Please write any suggestions or comments below. Thank You.

THE PURCHASER OF SHELTER LISTED ABOVE HAS READ AND UNDERSTANDS ALL CONDITIONS OF SAID WARRANTY. WARRANTY CARD MUST BE COMPLETELY FILLED OUT AND RETURNED WITHIN 30 DAYS.